

About Us

Loch Ness Hub and Travel is a community benefit company in Drumnadrochit. Offering baggage and shuttle transfers for the Great Glen Way, e-bike hire, tours, tickets and visitor information services, Loch Ness Hub and Travel is a one-stop shop for visitors exploring Glen Urquhart and Loch Ness



Loch Ness Hub is overseen by a committed Board of Directors who bring a diverse range of expertise, insights, and local knowledge to the strategic direction and oversight of our organisation. Our board is composed of individuals with deep roots in the community and a shared passion for the cultural, environmental, and economic wellbeing of the Loch Ness area.

As a community-led initiative, the Hub exists not only to serve as a central point for visitors seeking information and services, but also as a vital resource for local residents, businesses, and partners. Our board plays a critical role in shaping that vision—ensuring that our operations remain sustainable, inclusive, and responsive to the evolving needs of the community and tourism landscape.

We invite you to learn more about the individuals who help steer the Loch Ness Hub forward and ensure it remains a thriving centre at the heart of our region.



Meet Our Board



Andy Griffin - Chair

Andy has 25 years military experience and retired from the role of Engineering Officer to start a second career in IT project management in the NHS where he was employed for over 10 years. Now retired, he has lived in Glen Urquhart for 18 months and is also involved in the local Flower forum, a member of the local church congregational board, a commonwealth war grave volunteer and Chair of the Allotment association (of which he was a founding member). Being a keen cyclist, he is also the volunteer director for bike maintenance.



Gordon Findlay - Treasurer

Gordons career started in operations management where sectors included brewing and latterly hydrogen fuel cells. He has also spent 2 years VSO in Nepal and now runs a local B&B and is also a Trustee of GURCA.



Karen MacLean - Secretary

Karen has lived in Drum for 24 years, during which time she actively served on local nursery and school committees while her children were growing up. Over the years, she has also been involved in organizing and supporting various local fundraising events. Professionally, she worked for Highland Council, where she focused on securing grant funding bids and liaising with community associations, homeowners, tenants, council members, and Scottish Government representatives. Now semi-retired, she spends her spare time enjoying horse riding, taking walks with her dog, going on weekend trips in her campervan, and socializing with friends.



Meet Our Board



Carolyn Wilson - Director

Carolyn spent her career in the rail industry where she was a commercial director prior to her retirement, managing a range of freight contracts. Carolyn moved to Glen Urquhart over 20 years ago and has been heavily involved in the community. She is a Trustee of the Glen Urquhart Rural Community Association, a community first responder and was one of the drivers behind the Loch Ness Hub. Carolyn has been involved in the Hall committee for 20 years and has only just handed over the invoicing to a new generation.



Julie Dell - Director

Julie's day job consists of working as a 365 engineer focusing on SharePoint for a social housing company, where she combines her technical abilities with a dedication to social service. Additionally, Julie manages the administration for various ventures, including the her family B&B and a video production company, ensuring that everything is well-organized and running smoothly. As a volunteer director at the Loch Ness Hub, she also utilises her technical, business, and hospitality skills to enhance our operations. Julie has also been instrumental in upgrading our EPOS system, updating our website, and improving our retail products to better meet the needs of our visitors.



Meet Our Board



Jackie Hodgkinson - Director

Jackie started her career as a litigation secretary, but soon got very bored with that, so she started to work at an electroplating and engineering company. Jackie worked there for 10 years when her and her family decided that they could start our own business doing the same thing. They opened in 1988 and have grown since then to the current day. She reduced her shareholding when her and her husband decided to "semi-retire" to this amazing part of the world and run a bed and breakfast, She often says she works harder now than she ever did in engineering!



Judi Crichton - Director

Judi has lived and have grown up in Glen Urquhart and therefore has strong ties to the community and is passionate about her local area. Currently Judi works in the construction industry with her brother in a family run business, where they are a local employer. Her skills translate well to Loch Ness Hub & Travel as an avid cyclist and walker, her knowledge and appreciation of the local area combined with her experience in managing a small business allow Judi to meet the credentials necessary to be a director.



